

Parishes Bridge Medical Practice

Date

1st April - 30th April
2016

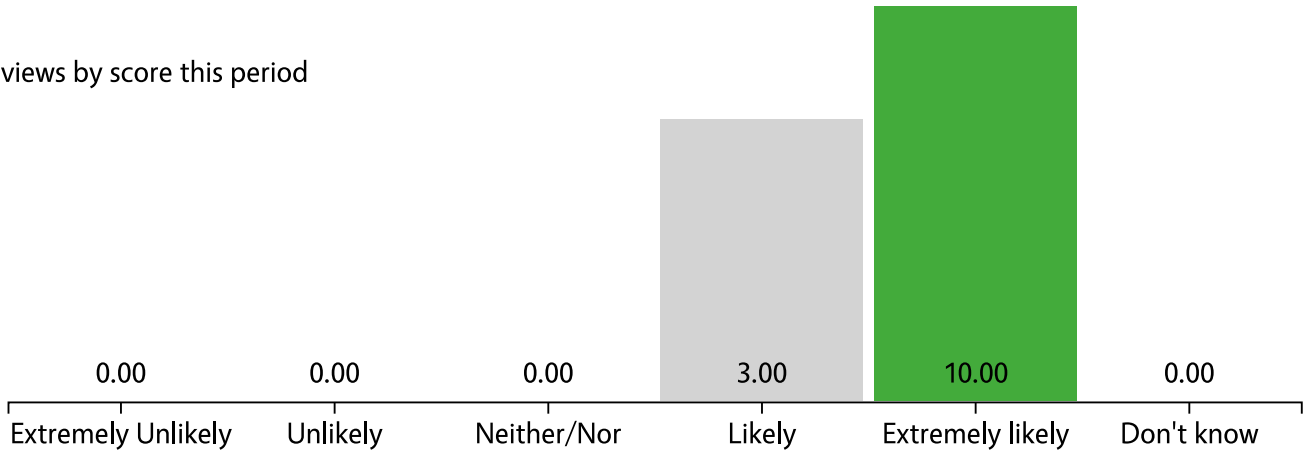
Average score this period



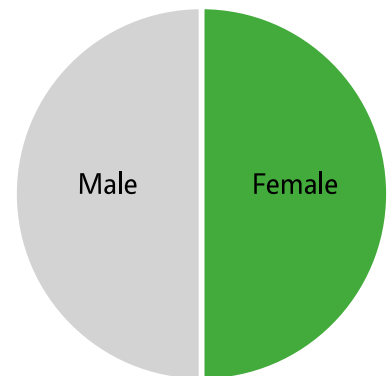
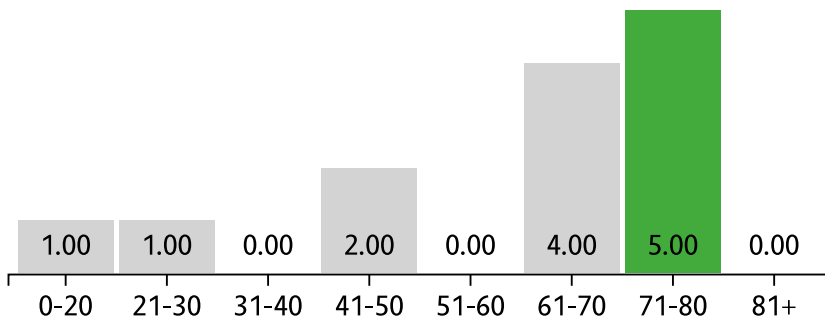
Reviews this period

13

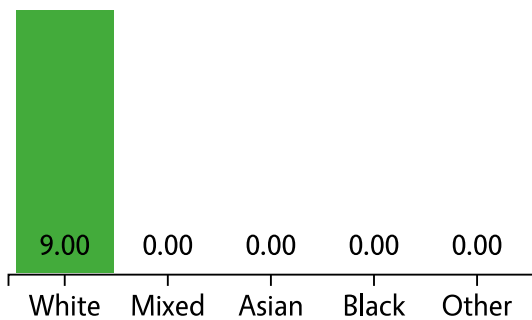
Reviews by score this period



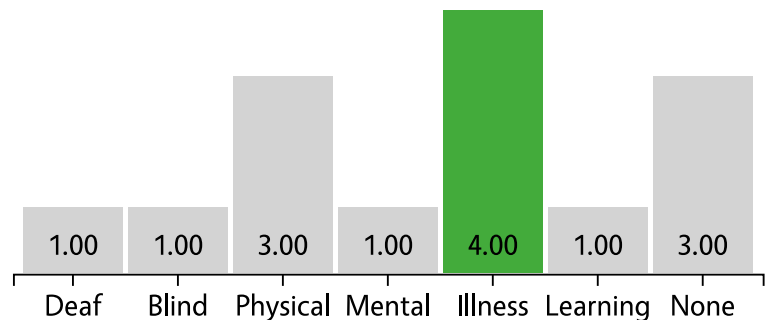
Reviews by age



Ethnicity



Long-standing conditions



4

Involvement	5.00
Cleanliness	5.00
Staff	4.00
Appointment	3.00

Source: online

4

Involvement	4.00
Cleanliness	5.00
Staff	4.00
Appointment	4.00

Source: offline

5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	3.00

Source: offline

good not to have to travel
& long way for treatment

5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	4.00

Source: offline

Polite + efficient service - nothing to improve.

4

Involvement	5.00
Cleanliness	5.00
Staff	4.00
Appointment	5.00

Source: offline

Quick appt.
Dr Bews - great manner + very understanding

5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	5.00

Source: offline

Very speedy service and very friendly doctor

5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	4.00

Source: offline

5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	5.00

Source: offline

You are always listened too, never feel rushed. Good care has always be given to our family from finishes Bridge Practice

5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	5.00

Source: offline

Total care & professional

5

Involvement 5.00
Cleanliness 5.00
Staff 5.00
Appointment 4.00

Source: offline

emergency eye problem
- seen that morning
- referral made straight
away Dr. Burden very
approachable
All good.

5

Involvement 5.00
Cleanliness 5.00
Staff 5.00
Appointment 3.00

Source: offline

I needed to ask a question about my
recent health problems. on the off chance
I asked the receptionist if I could have
a word to Lisa. she said she would ask.
Lisa squeezed me in inbetween patients
I was so greatfull, she put my mind at
rest. I can't thank her enough

5

Involvement 5.00
Cleanliness 5.00
Staff 5.00
Appointment 3.00

Source: offline

I consider my care excellent in
all aspects, and value Nurse
Lisa's care & advice. The
receptionists are also helpful and
pleasant. Dr. Pomier also was
efficient & concerned about my care.
Well done!!
G. Reid

5

Involvement	5.00
Cleanliness	5.00
Staff	5.00

Source: offline

Collecting Prescriptions
From PESCO 2160
Brooklands
EXCELLENT
WORK LADIES A
MASSIVE THANK YOU 